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| Initiative | Deploy accessIndiana Enterprise Payment Alternatives |
| Description | Obtain EDARC approval for new credit card and eCheck pricing and develop new payment portal Web service based on new processing requirements. |
| Support of goal(s) | <p>1. Citizen Service: Citizens accessing the state portal will have more options to pay for services, taxes and fees.</p> <p>5. Continuous Improvement: This improves the accessIndiana site by providing more options.</p> <p>6. Customer Service: Agencies can increase the percentage of their services provided via the Internet because more options for payment are provided.</p> |
| Person / agency responsible | Candy Irven – Indiana Interactive, Inc |
| Other agencies / areas involved | All state and Indpls/Marion County agencies currently accepting online payments and any additional agencies as new services and payment options are identified. |
| Milestones and completion date | <p>Project Plan: Credit Card – completed</p> <p>eCheck – in process</p> <p>Credit Card Transition with Current Structure: completed</p> <p>Credit Card Fee Structure Review by EDARC: completed</p> <p>eCheck Procurement: in process</p> <p>eCheck Transition with Current Services: June, 2004</p> <p>Identification of New eCheck Services: ongoing</p> <p>Develop a Project Plan for Development of New eCheck Services: ongoing</p> |
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